



Welcome to AK Asyl

Due to the Corona infection risks we only have „face to face meetings“ in our office in urgent special cases.

During this meetings we have to follow special infection protection measures.

There are no open counselling times, but only extra agreed appointments .

- Please respect the 2 m distance to all other people.
- Please arrange an appointment on phone ahead or leave a message with your phonenumber, so that the responsible colleague can call you .
- Please wear a face mask for your own and our protection.
- Entering the office we ask you to use the disinfection .
- The appointments in our rooms can only take place with one person, maximum with one additional translator.

When you come to a fixed appointment:

- Please be in time, so that we don` t have waiting times.
 - In case you come earlier, you can not wait in our waiting hall or in the floor, we will ask you to go for a walk and come back in time.
- We will have the meetings in 3 different rooms, some with protection screens and/or enough distance or face-masks.

In case you come without appointment:

- One of the AK Asyl colleagues will go with you in the registration office.
- In this office there is a protection screen, that helps us to talk without infection risk.
- The colleague will clarify with you which other colleague or institution is responsible for your case.

All the best and health for you, your family and friends!